

Banner Health eases visitor restrictions to allow for one visitor per patient per day in most in-patient areas of Arizona hospitals

Precautions put in place to safeguard patients, team members, community

PHOENIX (Sept. 15, 2020) – On Sept. 10, Banner Health changed its visitor restrictions at hospitals in the metropolitan Phoenix, Tucson and Casa Grande areas. One visitor per patient per day is now permitted for most in-patients. Out-patient buildings and out-patient services attached to hospitals (e.g. emergency room, out-patient treatment centers, etc.) still do not permit visitors with few exceptions.

Visits for most patients will be permitted from 10 a.m. to 6 p.m., with a maximum duration of three hours. More details about the changes, including a list of exceptions, can be found on the [visitor restrictions](#) page of bannerhealth.com.

Important tips to maximize your visit:

- Bring a freshly laundered or disposable mask with you. You will be required to wear it throughout the duration of your visit, including while you are in the patient's room. Banner will not provide masks for visitors.
- The cafeteria and other congregation areas are closed. You will need to go straight to/from the patient's room.
- Due to COVID-19, we are conducting a health screening for all visitors at check-in. Be prepared to wait in line before entering the building. Complete the [electronic visitor health screening](#) prior to arrival to expedite your entrance to the building.
- Arrange your visit with the patient. Only one visitor per patient will be permitted each day. Make sure to discuss this with the patient before arriving at the hospital to ensure visits from others were not already arranged.
- Watch the video on the [visitor restrictions](#) page of bannerhealth.com to better understand the visitation process.
- Please do not bring any gifts, flowers or balloons with you to your patient visit.

As a reminder, please do not visit if you feel unwell or are exhibiting any symptoms of COVID-19. For more information, visit [bannerhealth.com/covid19](https://www.bannerhealth.com/covid19).

About Banner Health

As one of the largest nonprofit health care systems in the country, the team at Banner Health is committed to ensuring all Banner locations are a safe place for care. Headquartered in Phoenix, Banner Health owns and operates 28 acute-care hospitals and an array of other services, including Banner Imaging, Banner Telehealth, and Banner Urgent Care. Team members are dedicated to protecting the health and safety of patients, be it a routine checkup, elective surgery or an urgent health service. Waiting room and employee workstation layouts maintain proper social distancing; screenings are conducted at hospital entrances to verify that all employees and visitors are well; and, all Banner physicians are equipped to visit patients remotely. Learn more about Banner's commitment to safety at www.bannerhealth.com/safecare.

For further information: media@bannerhealth.com

<http://bannerhealth.mediaroom.com/Bannervisitorpolicy>