



Important update regarding your recent Majesty of the Seas cruise

Sat, Mar 14, 2020 at 10:08 AM

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Royal Caribbean International Express Notification Alerts <noreply@everbridge.net>

Date: 3/14/20 9:12 AM (GMT-08:00)

To: his **CONFIDENTIAL**

Subject: Important update regarding your recent Majesty of the Seas cruise



ABOUT YOUR UPCOMING TRAVELS

Dear *Majesty of the Seas* Guest,

Royal Caribbean International is working with the U.S. Centers for Disease Control and Prevention (CDC) to investigate 2 confirmed cases of COVID-19 that may be associated with travel aboard the *Majesty of the Seas* on February 29th, 2020, the sailing before yours.

To maximize the health of our guests and crew, Royal Caribbean International has implemented enhanced sanitation, health screenings and conservative travel restrictions. We understand the concerns shared by all our guests and their families, and are confident that these steps implemented will maximize safety and satisfaction.

In order to prevent additional illness and identify anyone else who may have been diagnosed with COVID-19 after traveling aboard the *Majesty of the Seas*, we ask the following:

Our ultimate goal is to ensure the health and safety of our guests and crew and to lessen the impact of COVID-19. So, if you have already traveled aboard the *Majesty of the Seas* and get sick in the following 14 days after your cruise:

- Seek medical attention to determine if you are at risk of contracting COVID-19.
- Follow the guidance of your health care professional and take a COVID-19 test.
- If you test positive for COVID-19, ask your doctor to report your illness to your local or state health department as soon as possible after your diagnosis.

Both Royal Caribbean and CDC are working to protect the health of the guests and crew aboard the *Majesty of the Seas* and we are confident that we are handling the situation the best way possible. If you have questions about COVID-19, you may contact your local or state health department. You can also learn more about COVID-19 at <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>. For travel-related questions, please contact us at 1-800-256-6649 or if you're outside of the US, please find the appropriate number [here](#).

Sincerely,

Royal Caribbean International



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Royal Caribbean International

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